



30 September 2020

Parentsportal Live

Dear Parents/Carers

Please find the attached information regarding signing on and using Moray Council's new Parentsportal. Parentsportal is a really quick and easy way to communicate with your child's school e.g. reporting absence, completing permission slips. We are encouraging all parents to start using the Parentsportal, it will be even more beneficial to everyone now that we find ourselves in these difficult circumstances.

We have been trialling the Parentsportal across our Speyside ASG and we are now ready to launch to other schools in Moray.

Common queries are on the FAQ section on The Moray Council web page (link in the attached letter).

If when registering for the first time, it won't let you, please don't try again. It will be much easier and quicker for you to wait until we have had a look at our system in school, to see why we haven't been able to link together. The most common error is, we have your child's forename and parents are entering child's forename and middle name, or vice versa. We will contact you once we have identified the error.

Thank you for your support and patience while we implement this new system.

Xpressions App

Thank you to everyone who has signed up to our Xpressions App. All emails and any notifications are available through this that are issued by the school. This also includes a direct link to our Daily Notices which contain information for that day but also of future events that are happening in school. I have attached the guide on setting this up if you haven't done so already.

Kind regards

Mr M Van-Hoof
Business Support Officer